

Installing Wyse® Thin Client Firmware (Microsoft® Windows® Embedded Standard) Using Wyse Device Manager™ Scripts – ReadMe

Thank you for your interest in Wyse thin client firmware. For your convenience, the firmware comes with Wyse Device Manager (WDM) scripts that you can use to easily update your thin client firmware.

Note: There may be an additional script packaged in the .exe files.

Purpose of this Documentation

The purpose of this documentation is to provide information on how to use the WDM scripts to install the Wyse thin client firmware. Before you use the scripts, ensure that you know the WDM version that you are currently running. You must use the correct script for your version of WDM software when installing firmware. For more information on using WDM, refer to the *Administrators Guide: Wyse Device Manager™* at: <http://www.wyse.com/manuals>.

Using WDM Scripts for the Wyse Thin Client Firmware

To install the software on your thin client, point WDM software to the script of the firmware that you want to install and click on the script name (the .exe files may contain an additional script). The script can be used with WDM software versions 4.4.1 or later, and a thin client using the Microsoft® Windows™ Embedded Standard operating system of any version.

Note: The target thin clients to be imaged will preserve their computer name and terminal services client access license throughout the imaging process.

Action	Script to Use
Installing Firmware	push_<model>_<build>_<flashsize>.rsp

Not Using Wyse Device Manager Software?

If your Wyse thin client is being upgraded through methods other than WDM software, please contact Customer Support for help.

Documentation

Documentation for the Wyse thin client can be found at:
<http://www.wyse.com/manuals>.

Technical Support

To access Wyse technical resources, visit <http://www.wyse.com/support>. If you still have questions, you can submit your questions using the [Wyse Self-Service Center](#) (on the Wyse.com home page, go to **Support | Knowledge Base | Home** tab) or call Customer Support at 1-800-800-WYSE (toll free in U.S. and Canada). Hours of operation are from 6:00 A.M. to 5:00 P.M. Pacific Time, Monday through Friday.

To access international support, visit <http://www.wyse.com/global>.

Wyse Online Community

Wyse maintains an online community where users of our products can seek and exchange information on user forums. Visit the Wyse Online Community forums at <http://community.wyse.com/forums/>.